

BLINK – THE POWER OF THINKING WITHOUT THINKING By Malcolm Gladwell

Book Review Group 15

TEAM LEADER: Dr. PUNNAM KUMAR

MALCOM GLADWELL

Born 3rd Sept, 1963 in Hampshire United Kingdom



Non fiction writer, Journalist, Cultural Commentator, Intellectual Adventurer

A staff writer with *The New Yorker magazine* since 1996

NOTABLE WORKS

The Tipping Point

Blink : The Power of Thinking without Thinking

Outliers : The Story of Success

What the Dog Saw: and other adventures

How little things make a big difference



PURPOSE OF THE BOOK

Real world examples on snap decisions based on instincts

Importance of understanding one's instincts

Application of one's instincts in taking quick decisions and removing our biases



Blink's Proposition...For a Different and Better World

Decisions made very quickly can be every bit as good as decisions made cautiously and deliberately

Our instincts fail us for specific and consistent set of reasons. These reasons can be identified and understood.

The power of knowing, in first two seconds, is not a gift given magically to a fortunate few. Its an ability that we all can cultivate ourselves.

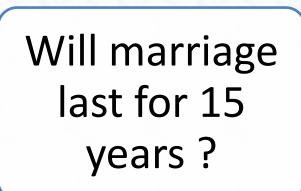
Learning to Blink

Art of Thin Slicing

- Ability of our subconscious to find patterns in situations and behavior based on very narrow slices of experience
- Careful attention for two seconds can tell us an awful lot

Thin Slicing Experiments

The Love Lab Experiment



Nalini Ambady's Experiment

Which doctors are sued by patients ?

LOCKED DOOR OF OUR **UNCONSCIOUSNESS**

The way we think and act is lot more susceptible to outside influences

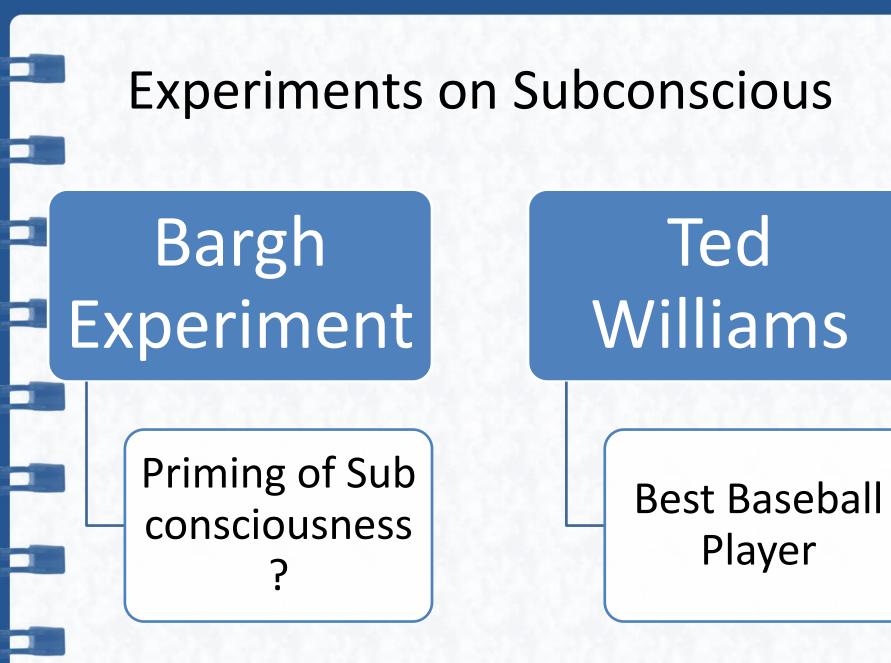
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Blinking may lead us astray ③

Our first impressions are generated by our experiences and environment

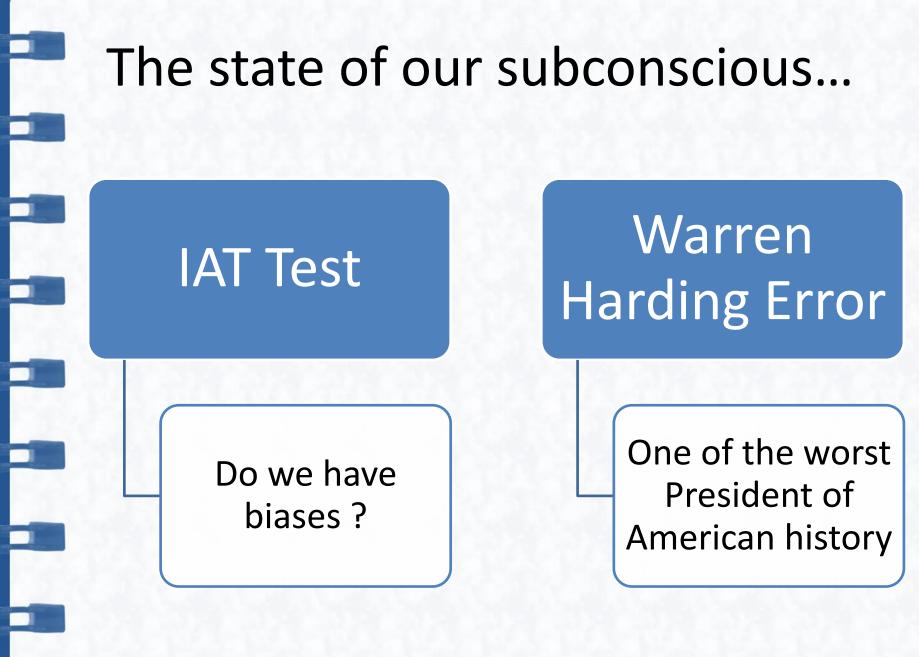
Unconscious forms opinions from our experiences

Our unconscious attitudes may have elements of prejudice and discrimination

This influences our behavior in certain spontaneous situations

AND

we may not be aware about it !!!



Blinking under decisive situations

Decision making relies on balance between deliberate and instinctive thinking

Frugality of information matters in taking snap decisions

Snap Decisions provides the edge...

Van Riper

Cook County's Experiment

The General who defeated the U.S.A. Army

Heart Attack Algorithm

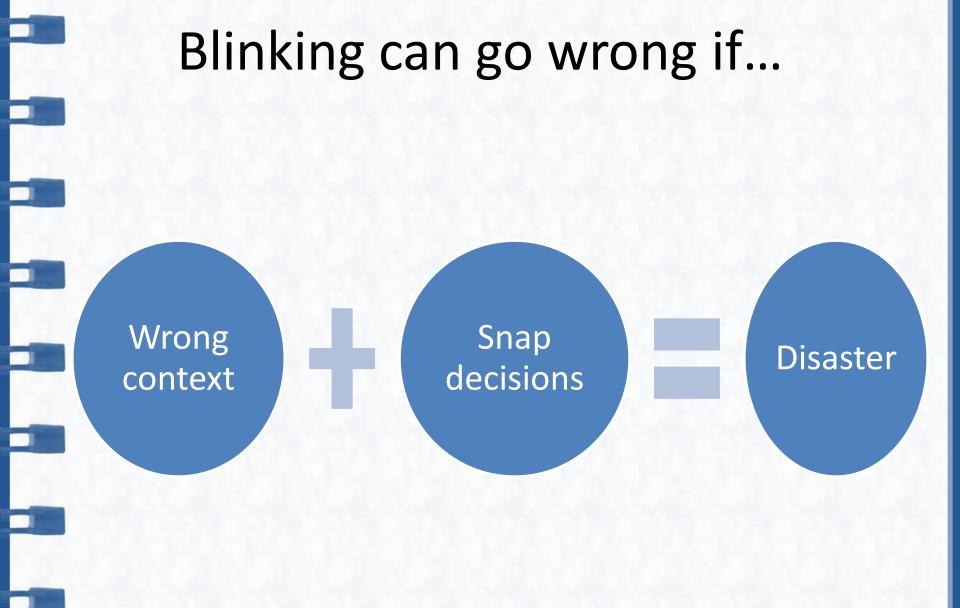
Importance of "Context"

Pepsi vs. Coke

The New Coke

Kenna's Album

Market Research



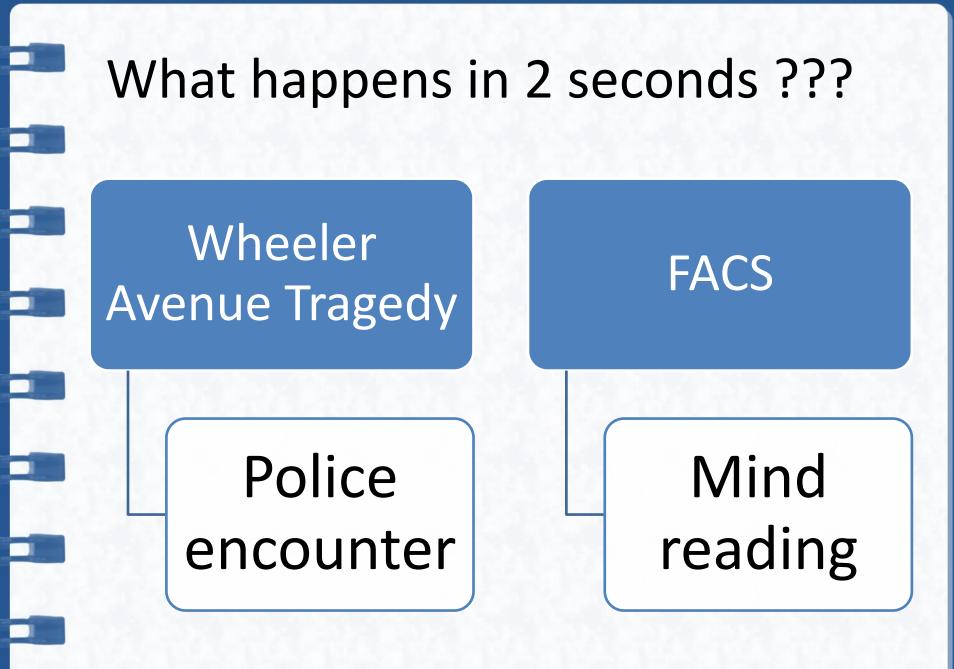
Blink from mind blindness to mind reading

Mind reading failures lie at root of disagreements, misunderstanding and hurt feelings Face signals can be read to understand what is going on inside mind

Under certain circumstances our mind becomes autistic

Heart Rate between 115 and 145 beats per minute improves our performance Above 175 beats per minute, our cognitive processing breaks down and we become useless !!!

When making split decisions, we are vulnerable to being guided by our stereotypes and prejudices



Blink's role to create an equitable society...

Abbie Conant episode

The bubbles coming out from our subconscious can contain elements of prejudice

Classical music revolution

We can control the environment in which rapid cognition takes place and then, we can control rapid cognition

STRENGTHS OF THE BOOK

- Ventures into a relatively new psychological concept called Adaptive Unconscious.
- Social agenda to correct our prejudices based on past experiences or biased subconscious.
- Introduces concept of "thin- slicing" for taking snap decisions.
- Sources data from varied and diverse fields to give more teeth to his findings.

CRITICAL ANALYSIS

States the obvious

• Analysis is superficial and cherrypicks examples to suit his theory

• The book gets repetitive and seems to be hovering around only one theme

 Does not give concrete ways to develop or improve our snap judgments

CONCLUSION

Excellent book to peep into our subconscious thinking Its applications can lead to creation of a more equitable society

We can become better human beings by becoming more aware about our behaviors Introduces art of "thin slicing" which Civil Servants should extensively use to become better administrators

THANKYOU